

Access Statement for The Cary Arms

Introduction

Overlooking Babbacombe Bay, in Torquay, The Cary Arms is a traditional Inn offering excellent British pub food with boutique style bedrooms. We are a small property but very close to all the amenities of Torquay and the surrounding area with many tourist attractions on our doorstep. We are a 10 minute drive into the city centre or a 15 minute bus ride. We are located at the bottom of a hill with a steep incline.

The Inn was rebuilt following a fire in 1906 and reopened in 1927; it was fully refurbished in 2009 by the current owners. Whilst we aim to meet the needs of our guests there are some period features and with the property being built over different levels it might make access difficult for people with limited mobility.

We have 8 bedrooms and 4 holiday cottages. Six of the bedrooms are double en-suite with sea views, one is a twin or double en-suite with sea views and one is a family room with two separate double and twin/double bedrooms. Three of the bedrooms are located on the ground floor. We have one ground floor bedroom which may suit guests with some access needs. It is accessed from the flat and via a slope to the room. There is a large walk in shower in the bathroom.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01803 327110 or email enquiries@caryarms.co.uk

Pre-Arrival

- We are located at the bottom of Beach Road, a steep hill, in the village of Babbacombe in Torquay, TQ1 3LX.
- For full details and maps on how to reach us please see the Contact Us section on our website.
- The nearest train station is Torquay which is 15 minutes away. Newton Abbot is also 25 minutes away and saves you getting a connecting train to Torquay.
- Taxi's are available from both stations and can drop you off at the door of the Inn. Alternatively we can organise a taxi to meet you.
- The nearest airport is Exeter International which is a 40 minute drive away.
- The nearest shop and supermarket is in Babbacombe at the top of our hill. A 10 minute walk or less than 5 minute drive away.
- Buses run regularly into Torquay centre and to the surrounding area from the top of our hill.
- We welcome dogs and assistance dogs in two of our bedrooms, all of our holiday cottages and most public areas.
- The Inn is situated on the South West Coastal Path.
- The Inn offers six mooring buoys in the bay for guests with boats to use.
- There is a Victorian railway, Babbacombe Cliff Railway which offers a service between Babbacombe Downs and Oddicombe Beach, situated on the other side of the bay from The Cary Arms, there is a footpath which takes you between the two.

Car Parking and Arrival

- Residential guests are asked to park in the drop off space on the forecourt in front of the Inn on arrival.
- Guests are offered help with their bags on arrival, the drop off space is on the flat right outside the front door.
- A valet parking system is offered at all times for residents.
- All residents are able to park in The Cary Arms private Resident's Car Park. The car park is situated 50 metres from the Inn further up the hill, accessed on foot via steps.
- Non residents are able to park at the public car park located at the bottom of the hill, 20 yards from the front door of the Inn.
- Valet parking is offered to non residents by pre-arrangement.
- In summer months the car park at the bottom of the hill can get very busy especially on sunny days, we advise guests to please use alternative car parking in Babbacombe and walk through the woods or take the Babbacombe Cliff Railway and walk around the bay to The Cary Arms.
- There are also boats trips offered from Torquay around to The Cary Arms on certain dates through the summer.

Welcome Area

- Guests are welcomed through the main front door into the main bar and reception.
- Reception is on a level slate floor and there is seating available. The area is well lit with ceiling lights and side lamps.
- We can offer a magnifying glass and pen and paper if required.
- Two metres from the front door is a single step with a height of 30cm and a doorway with a width restriction, this permits entry to the rest of the Inn.
- As previously advised, assistance is given with luggage and valet parking.
- All residential guests are given a tour of the property on arrival.

Bedrooms

- Our most accessible bedroom is Commander located on the ground floor accessed from the outside of the building via a slope in has a large bedroom with a large walk in shower in the bathroom.
- It has a king size double bed and furniture can be moved if required
- We also have two other ground floor bedrooms and 5 first floor bedrooms which are accessed via a staircase.
- All bedrooms have king size double beds, twin beds or super king double beds.
- All bedrooms have a wardrobe, a desk and/or a chest of drawers, bedside tables with bedside lamps and seating for two people.

- Each room has a flat screen Free-view digital TV/DVD player with subtitles available.
- Bedrooms have ceiling lights and table lamps. Additional lighting is available on request.
- All bedrooms apart from the two dog friendly rooms are carpeted. Dog friendly rooms are slate tiled with rugs.
- Non allergenic bedding can be provided if requested in advance.
- The holiday cottages are traditional fisherman's cottages and built into the hillside, therefore they are on many levels with steps to access the two smaller cottages. The two larger cottages have gardens on a higher level, accessed by steps.

Bathrooms

- All bathrooms are on level access from the bedrooms. They are all en-suite.
- Our most accessible room Commander has a walk in shower with grab rail. There is also a grab rail by the WC.
- All bathrooms vary in all other rooms with different combinations of baths with hand held showers, bath with shower over bath, shower no bath and shower and separate bath. Please call directly for more information.
- All bathrooms are well lit with ceiling lights and shaving lights above the mirror.
- The colour scheme is muted browns and whites.
- The floors are tiled.
- There are shaving points, bath slip mats, bath towelling mats and towels provided.

Public Areas – Halls, Stairs, Landings, Corridors

- All public areas, halls, stairs, landings and corridors are well lit with ceiling lights and wall and table lamps.
- Floors are slate tiled or carpeted.
- There are many steps in these areas, all have hand rails but are not accessed easily.

Public Toilet

- There is a public ladies WC and gents WC located on the ground floor of the Inn.
- They are both accessed via a small flight of stairs which has a handrail.
- The ceiling above these steps is low and a mind your head sign is in place.
- These WC's are not suitable for wheelchairs.
- The WC's are well lit with fluorescent lighting.
- The floors are slate tiled.

Dining Room

- The dining room is in the main bar and conservatory
- There is one step in the main bar, all other access is level.
- The dining area is a traditional Inn with cosy tables separated into different sections.
- There is limited space for wheelchairs and pushchairs, please advise us in advance and we will ensure there is enough space for you.
- Seating is mainly on upright chairs or benches without arms.
- Large windows offering plenty of natural light supplemented by ceiling and wall lights on a dimmer for atmosphere but can be altered if necessary.
- Real log fire located in the main bar/dining area. Central heating in the main bar and air conditioning/heating in the conservatory.
- The floor is slate tiled.
- Our menu offers vegetarian options and our Chef is happy to cater for all dietary requirements with notice if possible.
- The service offered is from the bar but table service is offered when requested.
- Crockery is white and contrasts with our wooden and brightly coloured table cloths.
- The nearest WC is located next door to the dining room.

Garden / Terraces

- The outside terraces are open to the public for dining and drinking.
- There is a top terrace which is all on one level with the main bar and conservatory. From this terrace there are then steps to each of the other four lower terraces.
- All terrace steps have handrails but they are not accessed easily.
- Seating is available on good garden furniture, dining tables and chairs, lounge chairs and picnic tables.
- There is also a resident's garden which is on the same level as the main building. It has deckchairs and a hammock for sitting.
- Our glass and teak sphere 'Pod' is also located in the garden and can accommodate four guests for drinks or dining.

Additional Information

- Residents lounge accessed up a small flight of five steps from the main bar area, through double doors. Comfy sofas, arm chairs and bench window seating. Games table with four high backed chairs.
- Spa Treatment Room - situated on the first floor up a flight of 20 steps.
- There is 'In case of Fire' information posted on the back of every bedroom door and in the cottages.

- There is an information folder in the residents lounge and in all the cottages with information for doctors, NHS, local restaurants and pubs and tourist attractions and things to do.
- We welcome assistance dogs and all other dogs in two of our bedrooms and all of our cottages. We provide bowls, beds, grassed areas, doggy dinners, poo bags, food storage and ordering etc.
- We have free WIFI and broadband Internet access through the public areas of the Inn and some of the bedrooms and all of the cottages.
- We have storage/drying facilities for golfers, cyclists and walker's equipment.
- A battery charging facility is available for a motorised scooter and powered golf trolley.
- Shop-mobility, Lymington Road, Torquay, TQ1 4BW - 01803 380982 - Manual and powered wheelchairs, scooters. Monday to Saturday 10-4pm www.justmobility.co.uk
- We are happy to cater for any dietary requirements or particular likes and dislikes. Please advise us in advance of your arrival.
- We can refrigerate prescription medication and any perishable food such as baby food in our fridges.
- Mobile phone reception is generally good at The Cary Arms on all networks.

Contact Information

Address - The Cary Arms, Beach Road, Babbacombe, Torquay, TQ1 3LX

Telephone – 01803 327110

Email – enquiries@caryarms.co.uk

Website – www.caryarms.co.uk

Grid Reference - Lat 50 degrees 28' 41" North. Long 3 degrees 30'31" West

Hours of Operation - Open all year.

12noon until 11pm every day except Sunday's (10.30pm)

Food Served – 12noon to 3pm and 6.30pm to 9pm.

Local Equipment Hire - Shopmobility, Lymington Road, Torquay, TQ1 4BW - 01803 380982

Manual and powered wheelchairs, scooters. 1 day hire only.

Monday to Saturday 10-4pm www.justmobility.co.uk

British Red Cross, Unit 3C Broomhill Way, Torquay, TQ2 7QL - 01803 616098

Wheelchair hire, short term basis Monday to Friday 10-4pm

Local Accessible Taxi - Torbay Cab Company, Cary Parade, Torquay, TQ5 2EX - 01803 292292

Local Public Transport - Public Transport enquiry line - 0871 2002233

Devon Bus enquiry line - 01392 382800